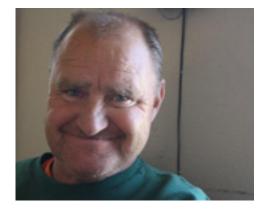
E FUTURE IS NOW...JUST LATER CHILD

# SHINING LIGHT VALUE INNOVATIVE COURAGE LEVATING STAFF FOCUSED PROGRESSIVE STAFF FOCUSED DEDICATED PROACTIVE









MOVING FORWARD
STARPOINT 2013
ANNUAL REPORT

partnering with individual, familie, and the community. enriching live,....realizing dream,



# Starpoint 2013 Annual Report Moving Forward www.StarpointCO.com

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# FROM IN INCLIGHT THE INNOVATIVE COURAGE THE STAFF FOCUSED CEO DEDICATED PROACT



#### **Moving Forward**

The theme for our annual report, Moving Forward, is meant to call attention to the momentum that Starpoint has developed and to emphasize that we intend to continue the tradition of excellence and improve upon it. Starpoint is very proud of our commitment to the people we serve and their families. We believe we have fulfilled our mission and promise to help people by "Enriching Lives... Realizing Dreams." From infants and toddlers, to preschoolers, to adults and senior citizens, we actively seek to help everyone identify their goals and provide the means to achieve those goals. However, no organization can be successful by merely maintaining the status quo, no matter how successful it has been. Starpoint has new initiatives that we feel will help us become even better.

The most important initiative is the implementation of Person-centered Thinking. Starpoint has always focused on the person and their family. But in February we began training staff in a method for keeping person-centered values foremost in our minds. We had trainers present a two day session that gives our staff formal tools and concepts to use as we develop individual plans and create service goals in partnership with the people we serve. If you would like to know more about the ideas and the tools we are using you can find a wealth of information at http://www.learningcommunity.us/ The waiting list for both comprehensive services and supported living services is an ongoing

frustration for Starpoint and the intellectual/ developmental disability community as a whole. This year a budget request from Governor Hickenlooper and bipartisan action by the General Assembly resulted in the best budget we have seen in years. In addition to a modest rate increase the legislature passed a proposal to increase funding for Supported Living Services (SLS) so that over 2000 people statewide will be able to enter services. It is hoped that this may eliminate the SLS waiting list. Starpoint has been assigned twelve SLS resources and anticipate that if our waiting list increases we may request additional funding. We would welcome a similar proposal to eliminate the waiting list for 24-hour comprehensive services.

Children's Extensive Support Services (CES) are very similar to the SLS services but the eligible population is children up to age 21. Children in this service either have complex medical needs or behavioral support needs, or both. Starpoint has not provided CES services previously, but we will begin to do so in the very near future. Many people supported by Starpoint work at jobs in the community. We have employees who have been at their jobs for 10 or 15 years or more. We are successful at helping people find meaningful work, but we want to do more. We have committed to increasing the number of people who work in community jobs. Any help our friends in the Starpoint community can give us, such as letting us know about jobs that are suitable for the people we serve, is greatly appreciated.

Starpoint is unique among Community Centered Boards in Colorado in the scope of our Children's Services. We look forward to growing our program in SPIN-North and continuing to be the Early Head Start agency and operate the well-regarded preschool programs for all of Fremont County.

In the next few months we will begin the process of moving away from paper records to an electronic record. A company named Therap has developed a program specifically for agencies like Starpoint. The software is in use throughout the United States and many Colorado agencies already use the Therap system. We believe this will aid our staff and increase our accountability. It will certainly reduce the size of our record books, many of which are five or six inches thick.

It has been my great pleasure to join Starpoint. Roger Jensen did a highly commendable job as the Founder and CEO of Starpoint. The staff at Starpoint are dedicated and committed to our mission and all of our constituents. They are the core to Starpoint's success. I plan to maintain the excellent performance in all of our divisions, and by *Moving Forward* help us become even better.

Robert Arnold Chief Executive Officer Starpoint

# MANAGEMENT STAFF



**Claudia Stevens** Chief Administrative Officer



**Bryana Marsicano**Case Management Director



Robert Lovegrove
Chief Financial Officer



**Diane Trujillo**Children's Services Director



**Yvonne Bustos**Adult Services Co-Director



**Bill Davis** Chaffee County Director



Marilyn Core Adult Services Co-Director



Coleen Abeyta Denver Director



**Bonnie Stumph**Adult Services Co-Director



**Ron Hinkle** Foundation Director

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**Wayne Dowdy** Fremont County

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Brenda Heckel Chaffee County

**Annette Nimmo**Fremont County - Secretary

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Codi McPeek Fremont County

**Tim Payne** Fremont County

**Barbara Smith**Fremont County

**Claudia Stevens** Staff

**Pauline Upton** Fremont County

# EARLY HEAD START REPORT TO THE PUBLIC

For Program Year September 1, 2012 through August 31, 2013

Base Funding \$748,319

Training/Technical Assistance Funds \$18,708

In Kind/Non Federal Share \$191,800

#### 2012-2013 Program Funds

All 2012 - 2013 all program funds were expended. A no carry over balance was requested and approved 2012. In Kind match requirements were met. Early Head Start continued quality center and home-based services and were acknowledged in writing by the regional office for doing so. Staff were given COLA raises. The program used the School Readiness Framework and Family Engagement Framework to develop School, Readiness Goals, Objectives and Activities. The School Readiness goals for 2012 - 2013 were discussed and reported.

#### **Enrollment**

The EHS program was funded to serve 75 children in 2012-2013 with funding, 65 in home-based services, and 10 in center-based services at the

SPIN Early Childhood Center. The program maintained full enrollment (100%) each month in 2010-2011 and maintained an attendance rate well above the required 85% for the 10 center-based children.

During 2011, actual program enrollment consisted of 141 children and pregnant women. The number of pregnant women served was 13 for the year. Of total enrollees, 90 were income eligible (with incomes below 100% of the federal poverty line),12 children were enrolled due to status as a foster child, 22 were enrolled based on receipt of public assistance, 3 were enrolled due to a status as homeless and only 14 were over income during the year. Of note, 28 children were enrolled in EHS for three or more years and 50 were enrolled for their second year. This means that the program is retaining children and families in the program, which is one factor which is predictive of later success in school. 15 children received services in the SPIN center-based option that provided services for more than 8 hours per day.

#### **Medical Status**

90 % of enrolled children received timely medical screenings or well child checks during 2012-2013; 92% were current on immunizations and 100% received medical treatment.



#### **Parent Involvement**

Many parent involvement activities were planned specifically for Early Head Start families through the EHS program. These include; group socializations, parent educational workshops, parent committees and meetings, field trips and others. Families also had access to other activities through the Fremont County Family Center including playgroups and four times per year Family Events. One Hundred (100) families received a variety of family services such as emergency/crisis intervention, housing assistance health education, and other needed services.

"There is no one more youer than YOU" - Dr. Seuss

#### **School Readiness Goals**

Children Spring 296	Starpoint Childrens' Programs		Progam Readiness Goals for 2011-2012 School Year
Social Emotional	86%		85%
Physical/Gross	90%		90%
Physical/Fine	92%		90%
Language	86%		85%
Cognitive	93%		90%
Literacy	84%	Did not meet by 6% Second year with using new tool, we had some discrepancies with understanding when to start documentation, that we have worked out for next year.	90%
Math	77%	Did not meet by 3% We had a change during the program year that cuased some confusion around documentation. New plans are in place and trainings were made available for all staff to avoid this issue in the future	80%

#### **School Readiness Goals (Cont.)**

The key findings from the data aggregation and analyses are noted in the final School Readiness reports provided to all staff. During weekly CQI Management Team meetings data analyses took place. Individual supervisors used the reflection sheet to document any patters they might identify.

Teaching Strategies GOLD made changes to their Physical Area of development online documentation this year. There are no longer dimensions under individual objectives; instead a broader approach was taken for Gross Motor.

This year management monitored provider's online documentation weekly, sending supervisors of each program a weekly status report. As a result time was not needed at the end of the quarter to enter data; instead, end of the quarter time was focused on completing each scheduled checkpoint. Providers are now more experienced are entering observational data throughout the classroom day, taking advantage of the provided iPad and application to enter pictures and documentation. This year parents were invited to participate by using the online data tool to enter observations and/or pictures from home.

One Early Head Start Home Visitor has been identified as a leader for TS GOLD and is now a Professional Development Contract trainer for Teaching Strategies. All programs have benefited from her expertise.



The progress toward meeting our goals and sharing program and individual data is accomplished through the following areas:

- Aggregated data is shared on the social media site and agency website as well as program specific newsletters.
- Aggregated data is shared for each cycle with the Policy Council and with the Board of Directors.
- Individual child data is shared during visits and conferences with the families by their Home Visitor or Classroom Teacher using the

Starpoint is proud of the work accomplished by the Model Development Team and the team continues to meet quarterly to review and analyze school readiness data.

#### **Triennial Review**

In June of 2012, the program participated in a week-long Triennial Review from the Office of Head Start. All program areas were reviewed including child health and development, disabilities services, mental health services, nutrition, as

well as program management areas. There were no areas of non-compliance identified which required follow-up. Due to the excellent review the program was eligible to apply for a five year grant funding option. The program plans to hear the news about this application in the summer of 2013.

#### **Financial Audit**

Starpoint's Single Audit Report dated June 30, 2013 for Federal Funds received indicated that there were no material weaknesses identified in regards to internal control over major programs (Early Head Start) and there were no significant deficiency (ies) identified not considered to be material weaknesses. There were no audit finding disclosed that were required to be reported in accordance with section .510(a) of Circular A-133.

#### **Fremont County Family Center**

The Fremont County Family Center has been providing parent education and support services to families for three decades. Through a long-standing collaboration with the ECHO & Family Center Early Childhood Network, parents of children birth to kindergarten age are provided information on child development, community connections and supports. These ongoing services help build parent and child resilience. Throughout the program year 140 individual families have received a variety of services; 102

families with 151 children participated in 799 home visits through the First Steps Parents As Teachers home visitation program. Family Center based playgroups served 27 families and 208 families have received child passenger safety seat inspections. Nutrition and exercise classes were delivered to 106 adults and 123 preschoolers. The Family Center engaged 1,549 individual during four community wide events this program year.

#### **Part C Early Intervention**

Part C has continued to see a slight increase in overall enrollment and community referrals. We serve an average of 110-120 same children throughout the year. Part C continues to evaluate and serve over the amount set by the state and well over the amount the program gets funded for. We currently have two service coordinators to serve children in three different counties. The two current service coordinators also serve as resource coordinators for children dually enrolled in the Family support program.

Part C continues to use the trans disciplinary primary service provider approach to providing therapy for children. We currently identify and serve all eligible children. Although we serve well over the amount of the children set by the state we do not currently maintain a waiting list.



# PARENT COMMENTS

"My Home visitor is a wonderful person who respects my family culture."

"Thank-you! You took a burden off my shoulders. Thank you, thank-you, thank-you!"

"I'm nervous about asking for help and you've made it go by without embarrassment or worry. Thank-you!"

"I am always so excited to see what we will do next during my visit and to see what my child can do."

"I have learned new techniques in discipline and patience."

"I talk with my child differently. I make sure I explain things with detail and clarity."

"I have been more aware of my child's health and learning abilities."





#### **EXECUTIVE SUMMARY**

Starpoint, the community centered board for Fremont, Chaffee and Custer counties, has coordinated services and supports for people with developmental disabilities and their families since 1977. Since 1989, Starpoint has also coordinated a network of services and supports for families with young children with and without disabilities, birth to school age which further supports the mission adopted by Starpoint. Starpoint also provides residential services in several counties in the Denver area.

Starpoint develops an annual plan or an update to an existing plan that represents the status of services, future direction of services and analysis of barriers and limitations that prohibit accomplishment of goals.

This plan update has been completed by individuals involved in the coordination and delivery of services, as well as by those individuals served by programs and services. Data used to develop the plan includes consumer and family surveys, staff meetings, and parent and consumer meetings. Starpoint's mission remains the same:

#### MISSION STATEMENT

STARPOINT

partnering with individuals, families and the community enriching lives ... realizing dreams

Starpoint's Chief Administrative Officer retired in February of 2013 and her major duties – case management, childrens services and general administrative duties were split between three current staff members. Starpoint also hired a new Chief Financial Officer in April 2013, who has a wealth of non-profit experience. Finally, after 36 years, Starpoint's Chief Executive Officer Roger Jensen retired in November 2013. Robert Arnold, who has extensive experience in the DD field was hired by the board to replace Jensen and started his new position in April 2013.

#### **Major Accomplishments in the Past Year:**

- Implementation of a Successful Five Year Fiscal Plan (Year 5) -- Starting with the 2009-2010 budget, we made significant cuts to adjust to the loss of revenue and create a three-year survival plan. That plan has subsequently been expanded to five years. We eliminated over 30 FTE throughout the agency and reduced benefits in our self-funded health insurance plan. By doing this, we were successful in maintaining a surplus in the 2012-13 budget. This surplus will allow us to spend the surplus down over a five-year period, still giving staff modest cost of living increases and meeting uncontrollable increases in other expense areas. These efforts have also allowed for the purchase of a home, new agency vehicles, and to complete necessary repairs at agency owned homes. At the same time we will be increasing our reserve each year so at the end of the five-year period, if state funding has not improved, we will be able to spend into reserve for several more years. Senior and middle managers held a strategic planning session in February 2014, with a number of key areas identified, including:
  - Organizational Development current structure, staffing adequacy, Adult Services Directors' roles and responsibilities
  - Communication Improve both internal and external communications, including increased awareness of Starpoint's mission and services to the general public. It should be noted that Starpoint's foundation continues to coordinate special events and activities. Upcoming events include a benefit breakfast, a slopper/slider competition and the Royal Gorge rim-to-rim run in Fremont County, as well as events in the Salida area. Consumers are being featured on the local radio station to discuss their jobs and the local newspaper continues to be a positive force for Starpoint, covering most, if not all, of our events.
  - **Employee Relations** Review policies on leave; 403b plan; salary survey to compare pay and benefits to peer organizations
  - Consumer Services Implement Person-Centered Thinking; increase volunteer opportunities for people in services; expand options for supported employment, matching all interested consumers in community positions; expand weekly community interaction for consumers in adult day program whose limitations do not allow them to volunteer in the community; evaluate all residential settings for physical condition and appropriate use and create a plan for physical improvements, remodeling or replacement.

Early Intervention Colorado/Part C Program Performance Profile – Starpoint is proud of its Indicator Data based on the period 7/1/10 through 6/30/11 to have had timely, valid and reliable data submission, completed interagency agreements and timely submission of all required fiscal information with no findings of noncompliance issues for FFY 2009-2010. When DDD first began reporting this information to OSEP, Starpoint was one of only three CCB's in the state to have achieved compliance

and met targets the first reporting year. Our CCB has maintained this stellar record each reporting year.

• Innovative Strategies for Generating New Revenue Sources – Starpoint continues to be a leader in developing innovative ways of generating new funding. Starpoint provides many non-DD funded services including; preschool special education services for two local schools districts (since 1986); an Early Head Start program and other successful early childhood programs. Starpoint also operates the SPIN Early Childhood Care and Education Center, the Fremont County Family Center and the local Parents as Teachers program. These services directly enhance those provided with state dollars through the Early Intervention Colorado program and every year they remain open is an accomplishment because many of the programs are grant funded.





- Community Partnerships Starpoint has a history of well over 30 years of nationally recognized partnerships for early childhood services which have historically involved all community agencies serving young children in Fremont County. Many partnerships exist in the adult service arena also. In 2009-2010, partnerships with the schools were revisited to include closer collaboration with the schools to assist young adults nearing graduation to transition into adult life. As a result of meetings which were held with LEAs and the School Districts to stress the importance of age 14 referral for the DD waiting list in 2011-2012, four young adults ages 18-21 are being served by Starpoint with school contracts. While these young folks are on a long waiting list for DD services, their participation was one step towards helping them and their families with the transition process. The Annual Starpoint Winter Bowling Tournament has expanded again this year. Twenty community sponsors, comprised of local businesses, and community members, fund the entire cost, with 28 consumers participating in the tournament.
  - Starpoint's Early Intervention Colorado Program has maintained location at "The ACCESS
    Center" and is co-located with the ECHO Early Childhood Council staff and Starpoint's Pre-

- school Special Education Staff. This site is owned by the Cañon City Schools and provides access to families for staffing meetings, developmental screening, evaluation and other services focusing on the under school age population.
- With the closure of a local preschool facility in 2013, Starpoint took the lead in moving 45 children into the SPIN-Elm facility to meet needs of parents and families. When the physical facility became available, Starpoint was able to purchase the site for the new SPIN-North, with now has enrollment of 69 children. Hours were recently expanded to offer early morning, later day and Saturday child care for families.
- Case Management In March of 2014, Case Management, along with Adult Services staff and senior management, completed a thorough two-day "Person Centered Thinking" training. We have started to implement these practices into our annual service planning, interdisciplinary team meetings and overall monitoring of services. Case Management has worked with several CCB's across the state in coordinating transfers to our region as individuals have chosen to move into Fremont and Chaffee County. Case managers also continue to respond to referrals from the Regional Centers to determine if a successful placement can be found in our community. We have enrolled three new individuals that were identified as "High Risk" into comprehensive services in the last year. These placements include "In Home" Comprehensive services and new host home placements. We have also requested and received two emergency resources in the last year for individuals who have met the emergency criteria and were at risk of institutionalization. These individuals are currently doing well in our community. Case Management continues to work with a local Nursing facility to transition an eligible client into the community through the Colorado Choice Transition program.

The CM Director has also updated and restructured the Family Services and Supports Program in an effort to be more responsive to the needs of the community and families in the program. We anticipate being able to offer more support activities including guardianship information classes, sign language classes, autism awareness and support groups and more.





- Improved Personnel Practices Hiring practices have been standardized between Fremont and Salida and now meet Colorado Department of Public Health Care and Environment and the Division of Developmental Disabilities standards. In addition all initial training practices for new employees have been standardized, updated and improved. Competency evaluations have been established for new employees to be done within the first week of their date of hire. In addition, competency evaluations will be completed for all employees on an annual basis, on-going, as a continuous quality assurance measurement. Employee evaluations for work performance have also been developed and initiated; these will be completed on an annual basis with all employees. All of these practices have been established again to meet CDPHE and DDD rules and regulations.
- Home Health Licensure (Supported Living Services) Once again Starpoint Adult Services has been relicensed as a Class B Non- Medical Home Health Care Facility and can offer Personal Care Services to people in their homes who receive Supported Living Services. Complete Policy and Procedure Manual has been developed and completed for this segment of our SLS department along with brochures to assist people within their homes for emergency preparedness plan, and an exposure control plan. Currently a number of people in Salida are enrolled in SLS who receive Personal Care Services, and with three in Fremont County. A recent review found the program to be deficiency free.
- Recruitment of an SOMB Approved Therapist After 12 years of providing services to the SMART group, Starpoint is contracting with a new therapist who provides group and individual counseling on a weekly basis. The therapist has vast experience in providing therapy to the DD population in a variety of settings. The therapist provided a six-hour training to residential and day habilitation staff and is very interactive with staff and consumers. Her availability, knowledge and style have been a tremendous asset to the program and the consumers served. She has worked with the DD population for over 30 years in a variety of settings. Her monthly written reports and involvement has improved the communication and collaboration between mental health professionals, probation officers, and family members.
- Facilities /Transportation Upgrades One new home was rented and one new home was purchased over the last year. Both homes are staffed 24-hours-per-day and both homes have three bedrooms for three people with special needs. We were fortunate to again receive a generous gift from Holcim in the amount of \$5,000 that was used to furnish several homes to make them more comfortable for the people living there. We were able to utilize these funds to personalize the homes to the individual tastes and comfort, as the houses were previously furnished with used

items or furniture that we had received as cast-offs.

Work was completed August 2013 at the Chaffee County Center which included adding restroom, upgrades to Adult Day Program restrooms, Day Program office upgrades and the addition of kitchen space on the main floor. These improvements greatly enhanced the safety and efficiency at the Chaffee facility which serves up to 30 adults per day. Approximately 1/3 of the funds were from local contributions.

Starpoint's board of directors approved nearly \$250,000 in funding during the 2013-14 fiscal year for the purchase of a number of new vehicles to provide safer transportation for consumers in Fremont, Chaffee and Jefferson counties.

for people over the last year to accommodate people's preferences, new family-type settings have been formed as a result. As mentioned in the previous section, the new homes rented or purchased were developed into staffed PCAs to create even more possibilities for support for people. Qualified staff are employed in the community from 7 a.m.-8:30 p.m. seven-days-a-week to accommodate people who live in the community in their own homes semi-independently. Over the last year, three people have moved from their family homes into new residential placements and though this has been extremely challenging for them due to their individual circumstances, their new experiences have brought new insights and new delights that have enriched their lives exponentially.

#### <u>Summary of the Needs Determination and Plan to Address the Identified Needs:</u>

• Transition -- Continue to foster and facilitate the transition of area students into adult services through eligibility determination and placement on the DD waiting list; through contracts with the school districts; and through exposure to relevant Life Skills classes and meaningful work experience.

Action: Attend IEP Transition Meetings and other meetings at the school district to identify student needs before transition; communicate with families; and continue close communication with the schools.

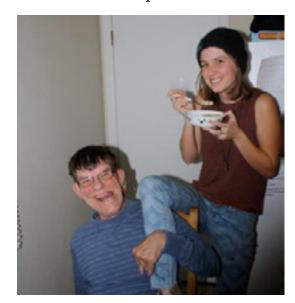
Work - In partnership with DVR, continue to find and maintain employment for individuals who
want employment and opportunities for non-typical needs. Explore unique ways to find employment in a weak economy.

Action: For those people who have been identified as no longer being appropriately served through DVR we will be committed to serving through the waiver and will hire a Support Employment Specialist. This person will specialize in finding community employment for people with

special needs and carving out jobs in the community for people while creating partnerships with businesses within Cañon City.

- Communication Continue to foster and improve communication between staff, consumers and families; and between the programs in Fremont, Chaffee and the Denver Metro areas in order to share ideas and concerns and to maximize positive outcomes for the consumers served.

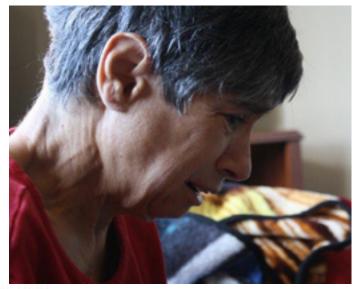
  Action: As we move forward in the age of technology we will develop our communication further by investing in the Therap system. By utilizing this technology all three areas, Fremont, Chaffee and the Denver Metro areas will have access to the data base and be able to share information remotely. We will have a single system as well as a common system for all consumer and personnel use.
- Day Services With the opening of the Life Skills/Life Enrichment Center for those individuals who wish to be involved in a variety of activities, staff have realized the need to develop more programs, educational experiences and community access opportunities.
   Action: Expand day services to include a pre-vocational curriculum as well as encompass a more diverse curriculum to make our overall day services more interesting to more people. Utilize our staff pool better to make more efficient and effective use or our current qualified employees.
- Recruitment On-going recruitment and training of qualified employees.
   Action: Conduct outreach in the local community college as well as charitable organizations in Cañon City in order to generate interest in service to our population for career development.
   Create a booth at local fairs to educate potential employees and contractors of the career opportunities at Starpoint.





#### **Summary of Systems Issues:**

- Service Delivery Systems Issues -- We still have limited agencies that offer state plan benefits (home health etc.) because they cannot travel to some of the rural areas. There are always ongoing system issues that cause delays in billing. But for the most part it has improved. And the TCM requirements (billing in 15 minute increments) still make it difficult at times to maintain quality case management.
- **Funding** -- Need for increased rates to meet the ongoing needs of the medically fragile, the dually diagnosed, the aging consumer, the offender and the transitional student. The challenge of working with the current budget crisis that the state is facing has consumed a large amount of time and effort. Cuts to rates and changes to SLS rates, services and spending limits and the return of turnover slots to the state resulted in a loss of over \$1,600,000 in revenue to Starpoint over a three year period.
  - The rate decrease for behavioral services will negatively impact the agency's ability to provide the services for consumers with sex offending issues. Per SOMB standards and guidelines, group therapy is the recommended and accepted modality for treatment. Individual therapy is also an accepted practice as an adjunct to the group therapy. There are only a few therapists in our area who have the credentials needed to provide the full range of sex offender therapy for individual with developmental disabilities. Providing less than weekly therapy for this high risk population is problematic in maintaining community safety. The accepted testing practices, such as polygraphs and penile plethysmographs are not included in the behavior service authorizations, but are essential to identify risk factors, and to tailor treatment where it will be the most effective. The current rates and caps are prohibitive in providing the services that have proven to be the most effective, and in the long term are also cost effective in providing the care and supports for these individuals.





#### **Summary of Local Area Issues:**

- Staff Recruitment and Retention -- Issues that consistently affect our ability to provide quality services and supports revolve around staff recruitment, retention and training. Staff are remaining in their jobs longer due to economy and the continuing efforts to improve the job culture have had a positive effect. However, wages continue to be a factor in remaining competitive in attracting quality staff. There is a significant necessity for additional money to increase salaries of both entry level staff and those who have made long-term commitments to serve the developmental disabilities population in our service areas.
- Maintenance of Facilities and Vehicles to Ensure Health and Safety Self-evident but has a fiscal impact.
- Adapting to the Aging Population Served by Starpoint Being located in three rural counties has a significant impact on access to medical services for consumers served. More often than not, medical professionals are referring patients to specialists in Pueblo, Colorado Springs or even Denver. It can be a full day trip for one of the medical team members to take a consumer out of the counties served to travel to medical appointments. With the increase in this occurrence, there is a direct fiscal impact on Starpoint.
- Transportation Issues -- In addition to the issue identified above for Starpoint, the same issues affect families who have young children. Parents of children with significant needs have to travel to Colorado Springs or Denver for services. Reduction in the Family Support Funding for low-income parents or those with multiple stressors will significantly impact families.
- Rural Costs Everything costs more in a rural community food, rents, gas, etc. The prison industry and large retirement population in Fremont County drives up costs as there are some well-paid employees and retirees with assets and many families living on the edge.

#### STARPOINT'S ANNUAL COMMUNITY FORUM

Starpoint's annual forum was held on Monday, April 14 in Cañon City. Attending were: one parent/board member from Salida, one board member and one person receiving services; three parents from Fremont County and one person receiving services. A number of staff were also in attendance, including Case Management Director, three Adult Services Directors, Chaffee Program Director and the Chief Administrative Officer.

The annual plan update was well-received by those in attendance. One parent thanked Starpoint and the community in general for their efforts to integrate her son in a variety of community outings and activities. Two Cañon City parents requested that weekend events for those living in staffed PCAs be re-invigorated – they noted their children enjoyed the activities greatly. The two parents also met after the forum with plans to involve other parents in a group to help with events and activities.



### **CHAFFEE COUNTY**

#### **Adult Supports and Services**

Chaffee County provides services and supports to 49 adults, 23 in Comp, 26 in SLS. Nine individuals are receiving Host Home supports, nine in PCA and five at the E Street group home which rounds out the Comprehensive services. One consumer is receiving in home Comprehensive services and this continues to be very positive for individual and family.

Many individuals are employed in a variety of community jobs. Those jobs include grounds-keeping at local parks, Pizza Hut, McDonalds, Walmart, Valley Home Furnishing, The Salida Mixing Bowl and Starpoint.

Consumers participate in the community regularly by volunteering, bowling, fishing, swimming, recycling, mini-golf and meeting with friends and family. Many consumers also compete in Special Olympics and continue to receive community support in fund raising.

Chaffee County services employ 33 full and 6 part time staff. Staff turnover has been minimal during the past year and generally staff have left the community as cost of living remains high in comparison to neighboring counties. A trend that has continued the past year is that staff is traveling further to their place of work in Salida. Nearly one third of current staff now drives one way in excess of 25 miles with some as far as 45. This is in response to non- affordability of local housing.

The expansion of the Day Program art projects has been very successful and many pieces are regularly on display and sold in the community.



### **DENVER METRO**

#### **Adult Supports and Services**

In the Denver market, Starpoint continues to provide comprehensive residential services and supports to 17 individuals living in three metro area group homes. The population of consumers served in the group homes is predominantly individuals who are medically fragile, behavioral challenged, and non-ambulatory. In addition to the group home residents, the Denver program serves 7 consumers in Host Home settings. People served in our host home settings are ambulatory, behaviorally challenged, and need a variety of supports in the community.

Starpoint also provide day services to 7 individuals in a home-based program, providing appropriate balance of meaningful activities and community experiences. In addition, Starpoint provides community access to two individuals assisting with challenging behaviors and teaching appropriate community interactions.

The Denver program employs 31 fulltime Adult Services staff and 3 part time staff.

The Group Homes have recently undergone some extensive remodeling to include new flooring, new windows, new driveway and porch, and continued general maintenance. The agency had focused on building systems to improve the quality of services delivered and has seen extensive improvements in documentation and follow up of needed services.

### **Development Opportunities dba Starpoint**

For the Years Ended June 30,2013 and 2012

#### **Statements of Financial Position**

	2013	2012
Current Assets		
Total Current Assets	3,793,712	4,222,689
Property and Equipment	4,264,731	4,158,903
Total Assets	\$ 8,058,443	\$ 8,381,592
Current Liabilities		
Total Current Liabilities	1,233,408	761,182
Long-Term Liabilities		
Notes payable, net of current portion	-	1,072,850
Total Liabilities	1,233,408	1,834,032
Total Net Assets, unrestricted	6,825,035	6,547,560
Total Liabilities and Net Assets	\$ 8,058,443	\$ 8,381,592

#### **Statement of Activities**

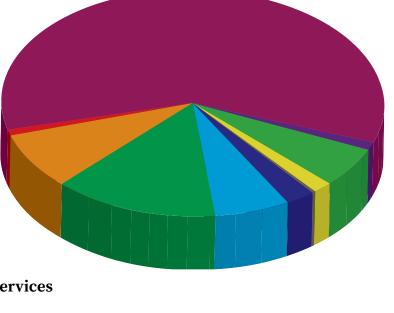
Support and Revenue		
State of Colorado	9,098,293	8,975,625
Total fees from State General Fund	430,950	344,427
Total Fees from Medicaid	8,667,293	8,631,198
Grants and Other Government Sources	2,065,399	1,959,685
Total Fees and Grants from Governmental Agencies	11,163,642	10,935,310
Other Income	1,374,968	1,374,948
Total Support and Revenue 3	\$ 12,538,610	\$ 12,310,258
Expenses		
Total program services	11,199,924	10,762,820
Total Expenses	12,261,135	11,653,740
Change in net assets	277,475	656,518

# Support and Revenue











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# **In Memory**

July 2012 - Current. Consumers and Staff Tom Martinez, April 15, 2013 Cañon City consumer

Deb Close, July 30, 2013 Chaffee County staff

Mary Baros, September 6, 2013 Cañon City consumer

Ruby Schneider, November 11, 2013 Cañon City consumer

Tom Elley, December 31, 2013 Cañon City consumer

Tom Cole, April 1, 2014 Cañon City Host Home Provider

Cindy Abbot, June 18, 2014 Cañon City consumer

## Retired

Adam Martinez September 2013 Chaffee County Staff Member 28 Years

Roger Jensen November 30, 2013 Founder/CEO 36 Years

# **Starpoint Locations**

#### Adult Services, Case Management, Human Resources, Administration, and Foundation Offices

700 South 8th Street Cañon City, CO 81212 (719) 275-1616 www.StarpointCO.com

#### **Life Skills Center**

29 County Road 143 Cañon City, CO 81212 (719) 276-1111

#### **Fremont County Family Center**

1339 Elm Avenue Cañon City, CO 81212 (719) 275-1959 www.StarpointCO.com/familycenter.htm

#### **SPIN Early Childhood Care Center**

1339 Elm Avenue Cañon City, CO 81212 (719) 275-0550 www.StarpointCO.com/spin

#### **SPIN - Penrose**

0100 Illinois Avenue Penrose, CO 81240 (719) 371-2331

#### **Salida Adult Services**

203 E Street Salida, CO 81201 (719) 539-2577

#### **Denver Adult Services**

11177 West 8th Avenue Suite 270 Lakewood, CO 80215 (303) 238-1600



#### **Starpoint**

www.facebook.com/pages/Starpoint/133483313392056



#### **Childrens Services**

www.facebook.com/pages/Starpoint-Childrens-Services/465258830201013

